

REVELATION

20mm engineered hardwood flooring

About Hard Wax Oil Finished Hardwood Floors

Most modern wood floors are finished with polyurethane, sometimes strengthened with additives like ceramic or aluminum oxide particles. These finishes essentially provide a tough, durable coating to the surfaces to which they are applied and are designed to protect the wood from wear and damage.

A hard wax oil finish, by contrast, actually penetrates deep into the wood surface and remains flexible. The wood is allowed to breathe which means it's naturally protected.

An oil finish imparts a gentle luster to the wood and gives the floor a softer, more natural appearance than a standard polyurethane finish.

Oil finishes have been used to protect and beautify wood flooring for centuries and were traditionally applied 'on site' after the flooring was installed. Nowadays, oil finishes are frequently applied during the manufacturing phase.

Couture Collection by KENTWOOD's Revelation floors feature 2 coats of hard wax oil finish which are applied by hand at the mill and allowed to air dry.

These instructions are for Couture Collection by KENTWOOD's Revelation floors with hard wax oil finish only. For instructions for polyurethane or natural oil finishes, please visit kentwoodfloors.com or contact your KENTWOOD dealer.

Products for cleaning and maintaining hard wax oil finished floors are available from your KENTWOOD dealer.

Care & Maintenance Guide For Hard Wax Oil Finished Floors

AFTER INSTALLATION

- Sweep or vacuum the floor top remove loose dust and debris.
- DO NOT WASH THE FLOOR WITH ANY LIQUID FOR AT LEAST 2 WEEKS AFTER INSTALLATION IS COMPLETE.
- 2 weeks after installation the floor may be cleaned using the OSMO wash and care cleanser with a micro fiber mop.
- DO NOT use steam assisted cleaning mops to clean the floor; they will cause damage to the floor and void the product warranty.

ONGOING CARE & MAINTENANCE

The hard wax oil finish on your REVELATION floor, if properly maintained, will last indefinitely, and will nourish and strengthen the wood over time. However, to keep the floor looking its best, it is also important to protect it from unnecessary damage and excessive wear. The following simple care and maintenance procedures will help:

- Sweep or vacuum the floor regularly to keep it clean and free of dust, sand and other abrasive materials.
- Place area rugs or doormats at entry ways to help prevent sand, grit, oils, dirt and other abrasive or staining materials from being tracked onto the floor surface from outdoors. (Avoid rubber-backed or similarly dense matting materials that may trap moisture between the mat and the floor; choose mats that enable airflow instead.)
- Place protective mats at high-use work areas such as sinks, ranges, service counters and workstations.

- Protect the floor from any prolonged exposure to liquids, water and other forms of moisture. Blot up any spilled food, drink or other liquid immediately. Avoid walking on the floor with wet feet or footwear. Damage caused by flooding, broken pipes or any other exposure to liquid or moisture is not covered by the product warranty.
- Ensure that environmental conditions are maintained with a temperature of 60-80°F (15-26°C) and humidity at 30-50% at all times. Hardwood flooring reacts to changes in the environment. Excessive heat or dryness can result in gapping or splitting; excessive humidity can result in cupping. Gapping, splitting, cupping or other problems resulting from exposure to improper environmental conditions are not covered by the product warranty.
- If the floor is installed over a radiant heating system, never allow the surface temperature of the floor to exceed 82°F (28°C). Avoid dramatic temperature changes; always adjust the system gradually in 5° increments. It is recommended that a dedicated quick recovery thermostat be installed to allow the temperature of the radiant heating system to be accurately controlled.

Note

This instruction applies only to those styles of KENTWOOD floors specifically approved for use over radiant heat. Installation of KENTWOOD flooring that is not approved over a radiant heating system will void the product warranty and may result in damage to the floor.

- Put felt protector pads on the feet of all furniture, display stands, file cabinets and other accessories that will be placed directly onto the floor surface. Inspect regularly for wear and replace as necessary.
- Avoid letting sharp or pointed objects come into contact with the floor surface. Do not walk on the floor with high heeled shoes, sports cleats, or other types of footwear which may cause indentations to the surface.
- Pets' nails will scratch and mark the floor surface. Keep pets' nails trimmed to minimize damage to the surface.
- Do not drag, push or roll appliances, furniture or any heavy object across the floor. Use heavy duty moving mats, dollies, or other moving aids to protect the floor surface.
- Hardwood flooring will naturally undergo a change in color as it adjusts to the ambient light conditions of the installation environment. The degree of color change varies by species, and may be more pronounced in oil-finished floors. To ensure a uniform change, it is recommended that you do not place area rugs on the new floor for sixty days after installation. Thereafter, periodic re-arrangement of furniture and area rugs will help ensure that your flooring colors evenly.

CLEANING & RE-OILING

In addition to the daily care procedures described above, hard wax oil finished floors require occasion cleaning and re-oiling. How frequently these need to be done depends entirely on how much use the floor gets. There are three different maintenance procedures involved.

For occasional light cleaning, wash the floor using OSMO Wash and Care Cleanser and a micro fiber mop. This will clean and rehydrate the floor. Follow the product instructions.

For a more thorough cleaning, or when the floor has become dull and dingy looking, or to remove difficult stains, treat the floor with OSMO Liquid Wax Cleaner. This will give the floor a thorough cleaning while replenishing the hard waxes that sit on the wood surface. Follow the product instructions.

Note

OSMO Liquid Wax Cleaner comes in different formulations; consult the chart below to confirm which color is correct for your flooring style.

If the finish has become extremely worn and the floor is looking generally dry and tired, the finish can be restored with a fresh application of the hard wax oil. This can be done to the entire floor, or only to specific areas as needed. Use OSMO Polyx-Oil and follow the product instructions.

Note

OSMO Polyx-Oil comes in different formulations; consult the chart below to confirm which color is correct for your flooring style.

KENTWOOD COUTURE REVELATION - QUICK REFERENCE CHART

PRODUCT NAME	FLOORING SKU	WASH & CARE CLEANER	LIQUID WAX CLEANER	POLYX-OIL
Black Cat	31577	19756	19758	19763
Broken Seal	31582	19756	19758	19763
Oracle	31580	19756	19759	19763
Rune Stone	31579	19756	19758	19763
Sybil's Song	31581	19756	19758	19763
White Crystal	31578	19756	19759	19763

For more information on OSMO hard wax oil cleaning and maintenance products, visit OSMO.de.

Product Warranty

This warranty applies to the original purchaser and the original site of installation only. The conditions and terms of this warranty are as stated herein and may not be altered by any dealer, installer, agent or distributor of KENTWOOD flooring.

MANUFACTURING WARRANTY

KENTWOOD warrants that KENTWOOD flooring shall not contain manufacturing defects in excess of industry standards (5% of total flooring quantity). If manufacturing defects are present in excess of industry standards, the defective pieces should be returned to the original place of purchase prior to installation. If KENTWOOD deems the flooring to be defective, KENTWOOD will replace it with an equivalent quantity of the same or similar product at no charge to the customer. If KENTWOOD is unable to furnish an equivalent replacement product, KENTWOOD may, at its sole discretion, elect to refund to the customer a portion of the original purchase price equivalent to the value of the defective portion of the floor. Under no circumstances will the value of a warranty claim exceed the original purchase price of the product. It is the responsibility of the customer to inspect all pieces of flooring for defects prior to installation. Flooring that has been installed will be deemed to have been accepted by the customer and will not be eligible for replacement. KENTWOOD accepts no responsibility for labor costs incurred to remove or install products.

Wood and bamboo are natural products with naturally-occurring imperfections and variations in color, grain and appearance. Actual flooring products may differ in color, grain and appearance from illustrations and samples, and variations in color, grain and appearance will exist in any quantity of the flooring itself. These are not considered defects.

There are no other express or limited warranties except as set forth above.

WARRANTY EXCLUSIONS AND CONDITIONS

Naturally-occurring imperfections and variations in color, grain and appearance are inherent to the nature of the product and are not considered defects.

The color of wood is affected by natural light, and many styles of KENTWOOD floors will change color after installation. Color change is not considered a defect.

New or replacement hardwood flooring may not match display samples, existing flooring, or other products and furnishings in your home.

Installation must be performed in accordance with the installation instructions included with the product and in accordance with local building codes. KENTWOOD floors are for indoor residential use only.

Environmental conditions must be maintained as specified, with a temperature of 60-80°F (15-26°C) and humidity at 30-50% at all times. Exposure to higher or lower levels of heat and/or humidity may result in expansion and/or contraction of the floor boards resulting in separation between joints, cupping or splitting of boards, or other problems. Problems resulting from exposure to levels of heat and/or humidity other than those specified herein are not covered by this warranty.

Where the flooring is installed over a radiant heating system, the installation must conform to the manufacturer's special instructions for installations over radiant heat, including the placement of approved under floor heat sensors. After installation, the system must be controlled so that the surface temperature of the floor does not exceed 82°F (28°C) and any changes in temperature are applied gradually to avoid shocking the floor.

Note

This instruction applies only to those styles of KENTWOOD floors that are specifically approved for use over radiant heat. Installation of KENTWOOD flooring that is not approved over a radiant heating system will void the product warranty and may result in damage to the floor.

Care and maintenance must be carried out in accordance with manufacturer's instructions.

These warranties are not transferable. No installer, retailer, distributor or agent of KENTWOOD flooring has the authority to alter the terms or conditions of these warranties.

These warranties provide no express or implied coverage against:

- Scratches, indentations, marks, stains or other damage caused by negligent or accidental exposure to pebbles, grit, sand or other abrasives, pets, insects, high heeled or cleated shoes, fire, product spills, excessive moisture, heat or dryness
- Changes in color due to exposure to light; variations in color, tone, grain patterns and other naturally occurring characteristics of wood
- Problems arising from failure to follow manufacturer's written installation, care and maintenance instructions.
- Expansion and contraction between boards or any other problems arising from exposure to improper heat and humidity levels
- Damage due to exposure to excessive moisture from any cause or source, including but not limited to flooding, spills, excessive mopping or any standing liquid left longer than 30 minutes on the floor surface.

The foregoing is the complete and exclusive statement of the express warranties provided herein and is in lieu of all the other express and / or statutory warranties by the manufacturer, to the extent provided by law. KENTWOOD assumes no liability for incidental or consequential damages arising from the use or non-use of the product. However, some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state or province to province. The sole remedy provided by this warranty is the repair of imperfect products or replacement of imperfect products with an equivalent quantity of the same or similar product. If KENTWOOD is unable to repair the product or is unable to furnish an equivalent replacement product, KENTWOOD may, at its sole discretion, elect to refund to the customer a portion of the original purchase price equivalent to the value of the affected portion of the floor. This warranty does not cover any labor costs incurred to remove or re-install products. Under no circumstances will the value of a warranty claim exceed the original purchase price of the product.

CLAIM PROCEDURE

Claims must be submitted in writing to the KENTWOOD dealer where the product was purchased. Please include a copy of the original sales receipt and a photograph showing the cause of claim. In the event of a claim for an installation over radiant heat, please consult the manufacturer's Special Instructions for Installations Over Radiant Heat.